



# Welcome to Kiruna



KIRUNA KOMMUN

# Welcome to Kiruna!



**Welcome to Kiruna** - Sweden's northernmost town about 150 kilometres north of the Arctic Circle. Kiruna municipality has produced this brochure to help you to settle in here. The brochure is available in Arabic, Dari, Tigrinya, Farsi, Somali and English.

# Table of content

Kiruna in brief	04	Kiruna's swimming baths	18
Kiruna is changing	06	Associations and societies	19
New in Kiruna? Come to us!	07	Housing	20
Meet Kiruna residents	08	In the event of fire	21
Welcome to Kiruna Town Hall	09	Healthcare	22
Going to school in Kiruna	10	Dental care	23
Preschool	10	Are you a victim of abuse or violence?	24
Compulsory school	11	Women's shelter (Kvinnojouren)	25
Mother tongue tuition	11	Is someone being harmed?	26
School transport	11	The police	27
After-school recreation centre	11	Are you looking for your family?	28
Upper secondary school	12	Swedish Migration Agency (Migrationsverket)	29
Adult education	13	Public Employment Service (Arbetsförmedlingen)	30
School of culture (Kulturskolan)	14	More information	31
Libraries - free Wi-Fi	15		
How to apply for a job at Kiruna municipality	16		
Kiruna's sports hall	17		

## Kiruna in brief

Kiruna was founded almost 120 years ago. The municipality extends over 19,447 square kilometres. About 23,000 people live here. 18,000 live in the town of Kiruna while the others are spread out in about 50 villages. Kiruna is a trilingual community where the inhabitants speak Swedish, Sami and Meänkieli.

### KIRUNA MUNICIPALITY

**ADDRESS:** Kiruna kommun, 981 85 Kiruna

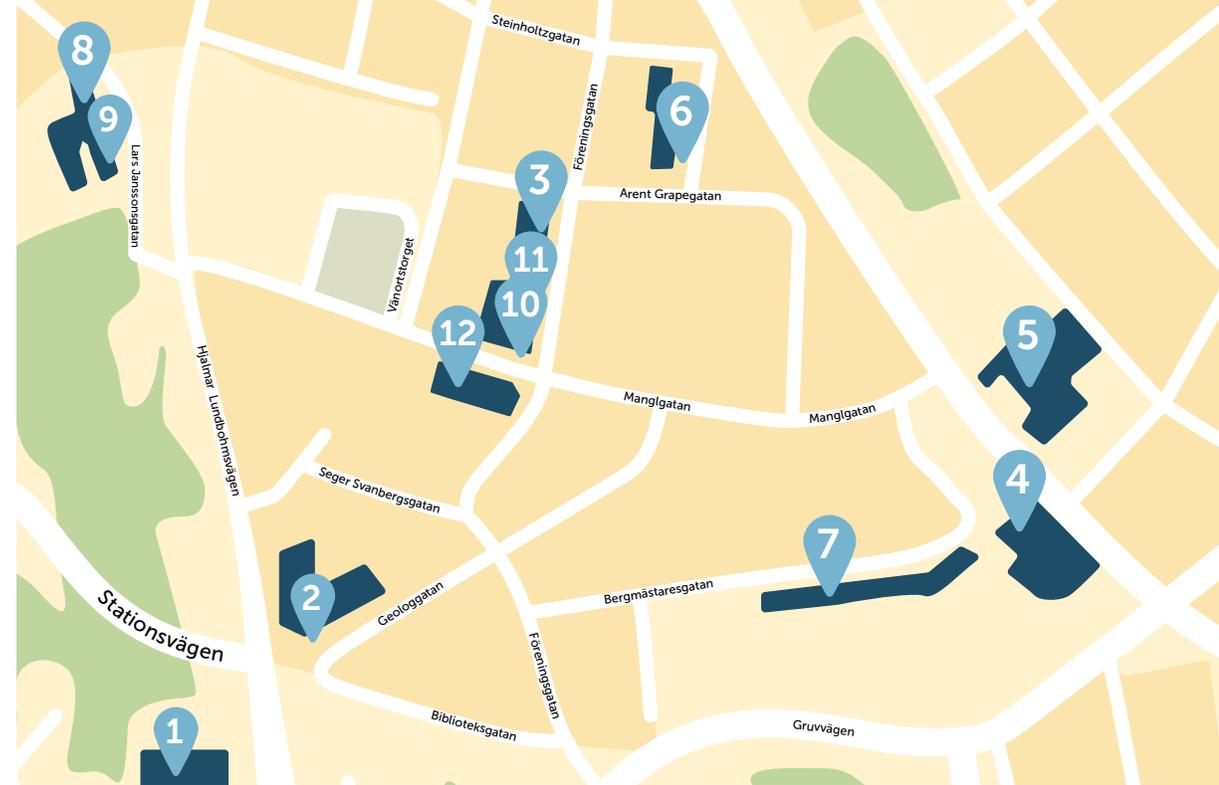
**STREET ADDRESS:** Hjalmar Lundbohmsvägen 31

**TELEPHONE:** 0980-700 00

[www.kiruna.se](http://www.kiruna.se)

[www.facebook.com/kirunakommun](https://www.facebook.com/kirunakommun)

- In 2001, Kiruna Church was designated Sweden's most beautiful public building.
- Kiruna has more daylight hours than Stockholm for seven months of the year. Between March 8 and October 7, the sun is up for more hours in Kiruna than in Sweden's capital city.
- Kiruna has midnight sun for 50 days in summer, from late May to mid-July. During that period, the sun never goes below the horizon.
- Kiruna has polar nights for 20 days, from December 12 to 31. Then the sun never goes above the horizon.



## Kiruna Centrum

1. Kiruna Town Hall (until the end of 2018)
2. Integration Department, Geologgatan 1
3. Kiruna Town Library Föreningsgatan 17 D
4. Swimming bath, Bergmästaregatan 10
5. Sports hall, Adolf Hedinsvägen 37
6. Café Metropol, Arent grapegatan 29
7. Swedish for immigrants SFI, Bergmästaregatan 8
8. Police, Lars Janssonsgatan 10
9. Swedish Migration Agency, Lars Janssonsgatan 10
10. Swedish Social Insurance Agency, Lars Janssonsgatan 25
11. Swedish Tax Agency, Lars Janssonsgatan 25
12. Public Employment Service, Lars Janssonsgatan 20



Read more here:  
[www.kiruna.se/stadsomvandling](http://www.kiruna.se/stadsomvandling)



# Kiruna is changing

Kiruna is currently undergoing major changes. The current town centre will be demolished and a new one is being built up three kilometres to the east. The first building on the site is a new town hall. Several old buildings will also be moved to new locations in the town. The existing town centre will initially be turned into a "mining town park" and will eventually be fenced off.

The transformation of the town started in 2004 when LKAB, the mining company that runs the mine, announced that the cracks that result from mining operations were going to reach the town. That means it is not possible to live, have a shop or run a business in the existing town centre. The transformation of the town of Kiruna has attracted attention from all over the world.



**STREET ADDRESS:** Geologgatan 1, Kiruna  
**TELEPHONE:** 0980-755 08



## New in Kiruna? Come to us!

If you are new in Kiruna and Sweden, the Integration Department (integrationsenheten) can help you with many of your questions, for example, how to pay a bill, organise household insurance or an electricity contract, or call the dentist. We will try to help you as best we can! We speak Tigrinya, Swedish and English and have access to an Arabic interpreter.



## Meet Kiruna residents

Café Metropol is a meeting place for young and old, families and single people from different cultures and countries - a place where people can meet and socialise in a relaxed environment.

The café is run by different societies and associations in Kiruna who offer a variety of activities such as a language café, study groups, community information, cooking, baking, girl groups, boy groups and family get-togethers, sewing, guest speakers, cultural events, information from the Public Employment Service (Arbetsförmedlingen) and the Swedish Migration Agency (Migrationsverket).

You will find information about ongoing activities on Cafe Metropol's Facebook page.

**STREET ADDRESS:** Arent Grapegatan 29, Kiruna  
**OPENING HOURS:** Every day 13.00–17.00  
and when activities are in progress.

## Welcome to Kiruna Town Hall!

There is a reception desk in the Town Hall where we can help you with a Kiruna bus pass (Kirunakort), which you will need if you want to travel by bus.

To buy a Kirunakort, you will need:

- a civic registration certificate (*personbevis*)
- a certificate from school or the Swedish Migration Agency
- a valid ID

If you already have a Kirunakort, you can buy a new one by showing us your old one.

Kirunakort are sold at the Town Hall's reception desk, the book bus, and at the libraries in Svappavaara, Vittangi and Karesuando. You cannot buy a Kirunakort on the buses. It costs SEK 100.

The reception desk is not able to help you with applications for preschool, housing or income support. You will find answers to that sort of question in this brochure. You can also get advice from the Integration Department (*integrationsenheten*).



# Going to school in Kiruna municipality

All information about school and all application forms are available in Arabic, Dari, Tigrinya, Farsi, Somali and English. You will find more detailed information there than in this brochure.

The Integration Department (integrationsenheten) has the translated application forms and will willingly help you to complete them in Swedish. All applications for preschool and school must be submitted in Swedish.

## PRESCHOOL

All children aged three to five years are offered general preschool for 15 hours per week or 525 hours per year free of charge. This offer applies from the autumn term of the year the child turns three years old. There are 25 municipal preschools in the municipality.

**You must apply for a place at preschool:**  
[www.kiruna.se/Kommun/Barn-utbildning/Forskola/Ansok-eller-sag-upp-plats/](http://www.kiruna.se/Kommun/Barn-utbildning/Forskola/Ansok-eller-sag-upp-plats/)

The application forms are also available here:  
[www.kiruna.se/barn-utbildning/informationpaandrasprak](http://www.kiruna.se/barn-utbildning/informationpaandrasprak)



## Compulsory school

Education is mandatory for children aged 7 to 16 years. In Kiruna, there are 17 compulsory comprehensive schools. When your child is to start school, you will receive a letter offering you a place at a school.

## MOTHER TONGUE TUITION

All school children who have a mother tongue other than Swedish are entitled to mother tongue tuition to develop their ability to communicate both in Swedish and in their mother tongue. For mother tongue tuition, contact the head at your child's school.

## SCHOOL TRANSPORT

Children who go to school are sometimes entitled to school transport. The right to school transport is based on the child's age and walking distance to the school allocated by the municipality. If a different school is

chosen, the child's right to school transport may sometimes no longer apply.

## AFTER-SCHOOL RECREATION CENTRE

Your child can go to an after-school recreation centre if you need to work or study. All children who attend preparatory school for six-year-olds or school have the right to a place at an after-school recreation centre from the year they turn 6 until the spring term of the year they turn 13. After-school recreation centres operate during term-time but can also be kept open during school holidays if necessary.

## Upper secondary school

Upper secondary school is a voluntary form of education for pupils aged between 16 and 19 years. In Kiruna, there are two upper secondary schools. The municipal upper secondary school, Hjalmar Lundbohmsskolan, has a wide range of study programmes.

[www.kiruna.se/Kommun/Barn-utbildning/Gymnasieskola1/Gymnasieskola](http://www.kiruna.se/Kommun/Barn-utbildning/Gymnasieskola1/Gymnasieskola)

There is also an independent upper secondary school, Rymdgymnasiet (space science programmes): [www.rymdgymnasiet.com](http://www.rymdgymnasiet.com)



## Adult education

In Kiruna, there are many opportunities for adults to study different subjects and at different levels without having to move. The education centre Kiruna lärcentra is located in Kunskapsparken. It offers study and career guidance for adults, among other things.

Contact with study and career guidance counsellors for basic and upper secondary level courses:

[www.lapplands.se/sv/Lapplands-larcentra/Kiruna-larcentra/](http://www.lapplands.se/sv/Lapplands-larcentra/Kiruna-larcentra/)

### SWEDISH FOR IMMIGRANTS

Swedish classes for immigrants, SFI, is a basic course in the Swedish language. You sign up for SFI classes at the office at Kiruna lärcentra. When you apply for SFI, you will need a civic registration certificate (personbevis) from the Swedish Tax Agency (Skatteverket).

### YOU HAVE THE RIGHT TO STUDY SFI:

- From 1 July of the year you turn 16
- If you lack a basic knowledge of Swedish
- If you are a resident of Kiruna municipality

### THE OFFICE'S STREET ADDRESS:

Bergmästaregatan 8, Kiruna

**TELEPHONE:** 0980-708 31

**EMAIL:** [larcentra@skola.kiruna.se](mailto:larcentra@skola.kiruna.se)

# School of culture (Kulturskolan)

Do you want to learn to play an instrument, act, dance or discover the world of art and meet friends who have the same interests? Then you should apply to Kulturskolan. We run classes from beginner level and provide lessons and inspiration for those who want to continue to develop their talents.

[www.kiruna.se/kulturskolan](http://www.kiruna.se/kulturskolan)



**STREET ADDRESS:** Bromsgatan 20, Kiruna  
**TELEPHONE:** 0980-708 83



FREE WI-FI

## Libraries

Kiruna municipality has a town library, three library branches and a mobile library. The libraries offer free Wi-Fi, magazines, audio books, audio books for people with print impairment, easy-to-read books, data kiosks, newspapers, DVDs, music CDs, video games and books for children, adolescents and adults in different languages. Kiruna's town library has a service called Press Reader where you can read around 5,800 newspapers/magazines from 100 countries in over 60 languages. With a library card, all services are free of charge at the libraries.

### THE TOWN LIBRARY'S STREET ADDRESS:

Föreningsgatan 17 D, Kiruna  
**TELEPHONE:** 0980-707 50,  
Lending counter: 0980-707 49

**OPENING HOURS:** Monday 10:00 - 19:00,  
Tuesday-Thursday 10:00-18:00, Friday 10:00 - 17:00

*The town library is also open on Saturdays during the winter season from September to May 11:00-15:00*

[www.kiruna.se/Kommun/Kultur-fritid/bibblo](http://www.kiruna.se/Kommun/Kultur-fritid/bibblo)



## How to apply for a job at Kiruna municipality

If you want to talk to someone about applying for jobs at the municipality, there is a manning and recruitment department (bemanning- och rekryteringsenheten), which can help you, for example, with short-term temporary positions. When the manning and recruitment department needs new fill-in staff, people are called for an interview.

**All vacancies at Kiruna municipality can be found here:**

[www.kiruna.se/Kommun/Naringsliv-arbete/Arbeta-hos-oss/](http://www.kiruna.se/Kommun/Naringsliv-arbete/Arbeta-hos-oss/)

**STREET ADDRESS:** Föreningsgatan 7C, floor 2, Kiruna

**TELEPHONE:** 0980-703 68

**FOR VISITING AND TELEPHONE HOURS, SEE:**

[www.kiruna.se/Kommun/Naringsliv-arbete/Arbeta-hos-oss/Vikarierekrytering/](http://www.kiruna.se/Kommun/Naringsliv-arbete/Arbeta-hos-oss/Vikarierekrytering/)

## Kiruna's sports hall

The sports hall offers opportunities for play, games, education, training, competitions, fitness, recreation and other activities. Most activities are organised by different associations and clubs but individuals can also book the premises. Contact us for rates and booking policies. The sports hall also has a gym for which a gym card is needed.



**STREET ADDRESS:** Adolf Hedinsvägen 37, Kiruna

**TELEPHONE:** 0980-703 09

**OPENING HOURS CAN BE FOUND HERE:**

[kiruna.se/Kommun/Kultur-fritid/idrottshallar/Sporthallen](http://kiruna.se/Kommun/Kultur-fritid/idrottshallar/Sporthallen)

# Kiruna's swimming baths

The swimming baths have two large swimming pools, a pool for swimming classes, a paddling area for small children, a water slide, trampolines and a hot tub. The swimming pool is

open for everyone. That means everyone must behave in a responsible way and help to make the swimming baths a pleasant and safe place for all guests.

## THE FOLLOWING RULES APPLIES IN THE SWIMMING BATHS:

- Children and adolescents can be in the swimming baths without an adult if they are at least 10 years old, able to swim and can understand safety instructions.
- Always shower before bathing. After you have showered, you must put on clean swimwear - a bikini, swimsuit, burqini or swimming trunks. Swimwear must be made out of polyester/lycra or similar material. It is forbidden to bathe in underwear or garments made of cotton.
- Smoking, alcohol and drugs are not allowed.
- It is forbidden to use mobile phones or cameras to film or take photographs in the swimming baths.
- For your own and other visitors' safety, you must follow the written safety rules and the staff's verbal instructions.
- When you use the sauna, you must not wear swimwear and you must sit on a towel.
- Both female and male staff work at the swimming baths. Therefore there may be male staff in the women's changing rooms and female staff in the men's changing room.

**STREET ADDRESS:** Bergmästaregatan 10, Kiruna

**TELEPHONE:** 0980-708 80

**OPENING HOURS CAN BE FOUND HERE:**

[www.kiruna.se/simhallsbadet](http://www.kiruna.se/simhallsbadet)

## Do you want to play sports? Learn a language or something else? Read this!

The associations and clubs in Kiruna municipality offer excellent opportunities for sports, culture and outdoor activities. An association/club is made up of people who share an interest, for example, playing football, making music or watching birds. Most associations are run on a voluntary basis, that is, without anyone making a profit out of it.

In Sweden, there is a strong tradition of how a voluntary organisation is run and how it works. An association is organised in accordance

with democratic principles. That means that members vote on who is to be on the board that runs the association. Associations are open for everyone.

You will find most of the associations in Kiruna in the register of associations (Föreningsregister).

*Read more: [www.kiruna.se/Kommun/Kultur-fritid/Foreningsliv/Foreningsregister](http://www.kiruna.se/Kommun/Kultur-fritid/Foreningsliv/Foreningsregister)*



If you want to get involved in an association, it is best to contact the association directly. If you have questions about associations, there is an association administrator at Kiruna municipality.

**ASSOCIATION ADMINISTRATOR'S**

**TELEPHONE:** 0980-705 51

[www.kiruna.se/Kommun/Kultur-fritid/Foreningsliv](http://www.kiruna.se/Kommun/Kultur-fritid/Foreningsliv)

# Housing

If you are looking for accommodation, you can contact Kirunabostäder which rents out apartments and townhouses in Kiruna, Jukkasjärvi, Svappavaara, Vittangi and Karesuando. To rent a home, you must join Kirunabostäder's housing queue. You can queue from the year you turn 16. You can do this most easily at [www.kirunabostader.se](http://www.kirunabostader.se).

You can also contact the housing office (bostadsförmedlingen):

**STREET ADDRESS:** Gruvvägen 3, Kiruna

**TELEPHONE:** 0980-708 50

**OPENING HOURS:** Monday – Friday 09:00 - 12:00  
and Thursday 13:00 - 17:00

There are also private landlords in Kiruna and the villages. To get up-to-date information about them, please contact the integration department (*Integrationsenheten*).



## What do I do if there's a fire?

### CLOSE DOORS - THE SMOKE IS DEADLY

If there is a fire and you cannot extinguish it, close off the area that is in flames. Help other people, get out and close doors behind you. Never go out into a smoke-filled stairwell! Keep your door closed and stay inside your apartment. You will be safe there until the rescue services arrive.

### TO PREVENT FIRE, REMEMBER THE FOLLOWING:

- Don't forget to turn off the cooker when you have finished cooking food. Never put combustible materials on the cooker. If there's a fire in a saucepan, smother the fire with a lid. Do not use water.
- Blow out candles when you leave a room. Do not let them burn down completely. Keep candles away from curtains and other combustible materials. Never place tealights (small candles in metal cases) directly on a surface.
- Make sure that sparks cannot fly out from a fireplace or wood stove. Learn how to use an open fireplace correctly. Sweep the chimney regularly and handle the ash correctly.
- Pull out plugs when you have finished using an appliance and do not cover electrical products. Do not use broken appliances or cords. Always use a qualified electrician to do electrical work in your home.

## If you get sick

Everyone who lives and is registered in Sweden is entitled to healthcare. If you need medical care, you usually contact a health centre (hälsocentral) first. There are three health centres in the municipality of Kiruna: two in the town of Kiruna and one in Vittangi. You can choose which health centre you want to belong to.

If you are ill, you can contact the medical information service, *Sjukvårdsupplysningen*, by calling , **telephone 1177**.

### KIRUNA HÄLSOCENTRAL

**STREET ADDRESS:** Thulegatan 29, Kiruna

**TELEPHONE:** 0980-732 30

### NORRSKENENS HÄLSOCENTRAL

**STREET ADDRESS:** Österleden 12, Kiruna,  
Centralvägen 10, Vittangi

**TELEPHONE:** 0981-323 30

**[www.1177.se/Norrbotten](http://www.1177.se/Norrbotten)**

If it is urgent  
and you need an  
ambulance  
- call 112.



### STREET ADDRESS

#### FOLKTANDVÅRDEN IN KIRUNA:

Thulegatan 29, Kiruna

**TELEPHONE:** 0980-736 00

**[www.1177.se/Norrbotten/tema/tander](http://www.1177.se/Norrbotten/tema/tander)**

## Dental Care

You can choose if you want to go to a private dentist or the public dental care service, Folktandvården. One of Folktandvården's tasks is to provide dental care for asylum-seekers. Children and adolescents have free dental care until the year they turn 21.

If you need emergency dental care during weekends, call 1177. If you need emergency dental care during office hours, contact a dental clinic near you.

# Have you been subjected to abuse or violence?

Do you get beaten at home or do you feel threatened by your partner? If so, you can contact the Social Administration (socialförvaltningen) at Kiruna municipality.

The social services can provide counselling, healthcare, contact with the police, temporary

accommodation, practical help and follow-up contacts with, for example, a social worker or a doctor.

In an emergency in the evening or at weekends, call 112 and ask to be put through to the social services' emergency unit (socialtjänstens beredskap). **In an emergency, call 112.**

- Adults and children who are afraid of a family member or relative have the right to assistance and support from society.
- Many people are subjected to violence from a current or former partner.
- It is forbidden by law to threaten or hit another person.
- The Women's Integrity Act (Kvinnofridslagen) came into force in 1998. It strengthened the protection of women through the introduction of the new term "Gross violation of

a woman's integrity", a crime that includes beatings, threats and sexual offences directed at a close relative.

- Violence against women occurs in all social classes and is more common than people imagine.
- It can be difficult to talk about it but if you tell someone, you can get help.

**STREET ADDRESS:** Parkskolan A-huset,  
Bergmästaregatan 8, Kiruna  
**TELEPHONE:** 0980-703 44  
**VISITING HOURS:** Monday-Friday 09.00-12.00 and  
13.00-16.00



## The women's shelter (Kvinnojouren) in Kiruna

Kvinnojouren in Kiruna provides support to women who are victims of acts of violence in a close relationship. Kvinnojouren provides help free of charge, for example, sheltered accommodation, counselling, legal and financial advice, and contacts with authorities.

What is violence in a close relationship? For example, when someone is subjected to insults, threats, isolation, extortion, control, pushes, kicks, punches, a stranglehold, is held down, when medicines or disability aids are hidden or wrong medication is given by a partner. When someone is forced to watch pornographic films, have sex without giving their consent, or is subjected to comments of

a sexual nature. When pets are threatened or harmed, possessions are destroyed or sold. When a woman is being controlled financially or when a partner withholds money or assets.

### DOES THIS, OR ANYTHING SIMILAR, APPLY TO YOU?

Call the women's shelter at **0980-195 00**. You can be anonymous if you want to. We are bound by professional secrecy.

### TERRAFEM

A voluntary organization that stands up for women's and girls' right to live without being subjected to violence and domination by men. **Helpline: 020-52 10 10.**

[www.terrafem.org](http://www.terrafem.org)



## Is someone being harmed? Contact us.

The municipality's reception desk officers handle reports and applications concerning children and family matters, income support and drug abuse problems.

### **THE OFFICERS ORGANISE CONSULTATIVE TALKS:**

**ANN-MARI SVALA**

**TELEPHONE:** 0980-708 03

**EMAIL:** Ann-Mari.Svala@kiruna.se

**MARINA SALOMONSSON**

**TELEPHONE:** 0980-705 64

**EMAIL:** Marina.Salomonsson@kiruna.se

## The police

The role of the police is to enforce the law, reduce crime and increase security in society. The police are also tasked to protect democracy and defend people's right to express their opinions. In Sweden, you never need be afraid to contact the police.

### **CONTACT THE POLICE**

In emergency situations, such as an ongoing crime: **Call 112**

### **OTHER MATTERS:**

Call **114 14** or **+46 77 114 14 00** if you have a foreign subscription.

**STREET ADDRESS:** Lars Janssonsgatan 10, Kiruna

**www.polisen.se** (different languages)

**FACEBOOK:** Polisen Norra Lappland



# Are you looking for your family?

The Red Cross helps with family reunions, tracing people, Red Cross messages and voluntary repatriation. The Red Cross is based in Luleå but regularly visits the Integration Department in Kiruna.

Book an appointment by phoning:  
**0920-167 90 eller 070-741 67 90**

The Red Cross has access to interpreters.



## Migrationsverket in Kiruna

(Swedish Migration Agency)

Here you can get help with matters such as housing, daily allowance and LMA card while waiting for your asylum application to be decided. The Migration Agency office also helps people who have had their application for asylum turned down and who are going to return to their home country.

**[www.migrationsverket.se](http://www.migrationsverket.se)**

**STREET ADDRESS:** Lars Janssonsgatan 10, Kiruna

**OPENING HOURS:** Monday–Friday 09.00–15.00



## Arbetsförmedlingen (Public Employment Service)

Within one month of receiving your community placement in Kiruna, you will get a letter from the Public Employment Service asking you to come to a start-up meeting to commence your start-up plan.

**Information in several languages:**  
[www.arbetsformedlingen.se/Globalmeny/Other-languages.html](http://www.arbetsformedlingen.se/Globalmeny/Other-languages.html)

**STREET ADDRESS:** Lars Janssongatan 20, Kiruna  
**TELEPHONE:** 0771 – 60 00 00  
**OPENING HOURS:** Monday, Wednesday, Friday  
10:00–12:00 and 13:00–16:00

**THE SELF-SERVICE FACILITY (SJÄLVSERVICE)  
IS OPEN:** Monday-Friday 08:00-16:00

## More information

**Kiruna municipality:**  
[www.kiruna.se](http://www.kiruna.se)

**Region Norrbotten (medical care, dental care, culture):**  
[www.norrboten.se](http://www.norrboten.se)

**Länsstyrelsen (County Administrative Board) of Norrbotten:**  
[www.lansstyrelsen.se/Norrboten](http://www.lansstyrelsen.se/Norrboten)

**Community information for newcomers to Sweden:**  
[www.informationsverige.se](http://www.informationsverige.se)

**You can also download the book "Om Sverige" (About Sweden), which has been translated into several languages:**  
[www.informationsverige.se/Svenska/Samhalle/Sidor/Boken-Om-Sverige-på-flera-språk.aspx](http://www.informationsverige.se/Svenska/Samhalle/Sidor/Boken-Om-Sverige-på-flera-språk.aspx)

**Facts and articles about Sweden in English, French, German, Spanish, Russian, Chinese and Arabic:**  
[www.sweden.se](http://www.sweden.se)

**Information on how you can prevent accidents and what to do in crisis situations. The information is available in 66 different languages:**  
[www.dinsakerhet.se](http://www.dinsakerhet.se)

**News in simple Swedish and other languages from Sveriges Television:**  
[www.svt.se/se-program](http://www.svt.se/se-program)

**News in several different languages from Sveriges Radio:**  
[www.sverigesradio.se/International](http://www.sverigesradio.se/International)

**News in simple Swedish:**  
[www.8sidor.se](http://www.8sidor.se)

**Practise Swedish:**  
Ladda ned appen SVT Språkplay till din mobiltelefon.

